
ESTEQDAM UAE PORTAL - PRIVACY POLICY

Last updated: June 2022

Please read these Terms and Conditions (“Terms”, “Terms and Conditions”) carefully before using the <http://www.esteqdam.ae> website and the Esteqdam mobile app (the “Service”) operated by Esteqdam (“us”, “we”, or “our”).

Your access to and use of the Service is conditioned on your acceptance of and compliance with these Terms. These Terms (unless specified) apply to all visitors, users and others who access or use the Service.

By accessing or using the Service you agree to be bound by these Terms. If you disagree with any part of the terms then you may not access the Service.

Privacy Policy

All members have “user names” as their email, and “password” which are determined by the member. The “user name” is specified for the member and the same “user name” cannot be used to different members. The member is the only one who know his/her own “password”. It is solely under the member responsibility to keep his/her “password” safe and protected. Esteqdam is not liable for any problems which may occur from the misuse of the password. Esteqdam does not share any contact information or private information with any third parties except the agency which is responsible for the request.

By using Esteqdam you warrant that any personal information provided by you is true, accurate, current and complete in all aspects and that you will keep your records up to date. You agree that you will not impersonate any other person or entity or to use a false name or a name that you are not authorized to use.

Users are not allowed to register multiple accounts for use by the same person. Violation of this clause may result in termination.

Users are responsible for keeping their passwords confidential and protected. It must not be shared or disclosed to anyone. Users are responsible for the requests done using their accounts. In the case if users know or suspect that someone has the knowledge of their password, they should contact Esteqdam immediately.

By accepting these Terms and Conditions, users allow Esteqdam to store and use their information provided to Esteqdam (refer to section 1). However, Esteqdam guarantees the confidentiality of your personal information and promise that these information are not shared with third parties other than the agency responsible for the request you make.

Esteqdam will take reasonable technical and organizational precautions to prevent the loss, misuse or alteration of your personal information.

Esteqdam will store all the personal information you provide on our secure (password- and firewall-protected) servers.

All electronic financial transactions entered into through our website will be protected by encryption technology.

You acknowledge that the transmission of information over the internet is inherently insecure, and we cannot guarantee the security of data sent over the internet.

1. Uses of Information

Esteqdam promise its customers to keep all of their personal information extremely confidential and protected and will not share that information with any other party. Esteqdam may use your personal information to:

- (a) Administer our website and business;
- (b) Personalize our website for you;
- (c) Enable your use of the services available on our website;
- (d) Send you goods purchased through our website;
- (e) Supply to your services purchased through our website;
- (f) Send statements, invoices and payment reminders to you, and collect payments from you;
- (g) Send you non-marketing commercial communications;
- (h) Send you email notifications that you have specifically requested;
- (i) Send you our email newsletter, if you have requested it (you can inform us at any time if you no longer require the newsletter);
- (j) Send you marketing communications relating to our business [or the businesses of carefully-selected third parties] which we think may be of interest to you, by post or, where you have specifically agreed to this, by email or similar technology (you can inform us at any time if you no longer require marketing communications);

- (k) Provide third parties with statistical information about our users (but those third parties will not be able to identify any individual user from that information);
- (l) Deal with enquiries and complaints made by or about you relating to our website;
- (m) Keep our website secure and prevent fraud; and
- (n) Verify compliance with the terms and conditions governing the use of our website (including monitoring private messages sent through our website private messaging service).